

# Department of Health and Children Performance Management in an Evolving Health Service

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# Introduction

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- Background and Context
- Role of Department of Health & Children
- The Performance Framework
- Performance Management
- Information
- The Future

# System Reform

- Health Strategy - Quality and Fairness (2001)
- Prospectus (2003)
- Brennan (2003)

Separation of Policy and Operations

# Role of Department (1)

- Aim :- to work with HSE to deliver best possible health and social services
- Legal Framework:- Health Act 2004
- Black – White – Grey Areas

# Role of Department (2)

3 Broad Headings:

- 1) **Civil Service Role**
- 2) **Policy Analysis and Development**
- 3) **Performance Monitoring and Evaluation**

# Finance, Information and Policy Support

## Policy Support

- **Coordination of HSE Performance Framework**
  - **Service Plan**
  - **Corporate Plan**
  - **Annual Report**
  - **Code of Governance**
- **Monitoring | Evaluation**
- **Expenditure Review Initiative/VFMA**
- **VFM | Procurement**

# The Performance Framework

- **Health Strategy**
- **Corporate Plan**
- **Code of Governance**
- **National Service Plan**
- **Annual Report**
- **Monitoring Reports**
- **Other Agreed Reporting Arrangements**

# Performance Management

## Building on Strengths

Enhancing Service Planning and Performance Indicators

Building on Experience

## National Service Plan

Emphasis on volume and type of Service

Planning, Outcome, Activity linked

## Addressing Weaknesses

Strengthened measurement and evaluation

Improved information and reporting

# Performance Cycle

- Corporate Plan
  - Service Plan
    - **Performance Indicators**
      - **Information Framework**

## **Information Framework**

- **Service Information**
- **Health Information**

## **Service Planning - 2007**

- **Legislative Requirement**
- **Focus on Outputs and Outcomes**
- **Constraints**
- **Wider Government Agenda**

# The Future

- Streamlined National Service Plan
  - Focus National
  - Focus Outputs and Outcomes
  - Quality Service – fairly delivered
  
- Streamlined Reporting and Evaluation
  - Key Performance Indicators
  - Information Framework
  - Improved Planning and Policy Making
  
- Partnership Approach

***“What gets measured gets managed”***

